

Date : 13th November 2019

Ref. no. : EM07210011

To: Stakeholder

Dear sir/madam,

INVITATION TO COMMENT ON MSPO MS 2530 CERTIFICATION AUDIT OF SUSTAINABLE PALM OIL CLUSTER (SPOC) Q5 - SERIAN

Sustainable Palm Oil Cluster (SPOC) Q5 - Serian has commissioned SIRIM QAS International Sdn. Bhd. for the audit and certification of its Management Unit against Malaysian Sustainable Palm Oil (MSPO), MS 2530:2013.

MSPO MS 2530:2013 is a Malaysian Standard that enable the oil palm growers and millers to enhance the sustainability aspect of palm oil production. With the MSPO certification, the players will be able to make claims that their products are produced sustainably. The sustainable aspects covered in the Malaysian Standard MS 2530:2013 comprise of the following:

- Management Commitment & Responsibility
- Transparency
- Compliance to legal requirements
- Social responsibility, health, safety & employment condition
- Environment, natural resources, biodiversity & ecosystem services
- Agriculture best practice
- Development of new planting

The MSPO surveillance audit of Sustainable Palm Oil Cluster (SPOC) Q5 - Serian is as follow:

- | | | | |
|----|---|---|---|
| 1. | Name of Management Unit | : | <u>Sustainable Palm Oil Cluster (SPOC) Q5 - Serian</u> |
| 2. | Audit commencing date | : | <u>16th December 2019</u> |
| 3. | Audit end date | : | <u>20th December 2019</u> |
| 4. | Location of audit | : | <u>No. 12, Lot 537, Bukar Sadong Land District, 1st Floor Louis Junction, 94700 Serian, Sarawak, Malaysia</u> |
| 5. | Existing member | : | <u>269 people</u> |
| 6. | Additional member | : | <u>540 people</u> |
| 7. | Standard(s) used | : | MS 2530-2:2013
The above standards can be purchased through
http://www.msonline.gov.my/catalog.php |
| 8. | Audit team member and area of expertise | : | Dzulfiqar Azmi
Siti Baizurah Abdul Aziz
Rahmat Karto
Mohd Syafiq Zawawi
Amir Bahari |



ISO/IEC 17021-1:2015 QS 02121999 CB 01
ISO/IEC 17021-1:2015 EMS 17122002 CB 02
ISO/IEC 17065:2012 PC 05102004 CB 01
ISO/IEC 17021-1:2015 OSH 06122005 CB 01
ISO/IEC 17021-1:2015 HACCP 05062008 CB 03
ISO/TS 22003:2013 FMS 23122008 CB 01
MS ISO/IEC 17021:2011 FMS 23122008 CB 01
MS ISO/IEC 27006:2011 ISMS 17122002 CB 02
ISO/IEC 17021-1:2015 EMS 17122002 CB 02
ISO/IEC 17021-1:2015 MDGM 09102015 CB 04
ISO/IEC 17021-1:2015 MSPO 25072017 CB 05
ISO/IEC 17024:2012 PS 09032017 CB 03

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ISO/IEC 17021-1:2015 EMS 17122002 CB 02
ISO/IEC 17065:2012 PC 05102004 CB 01
ISO/IEC 17021-1:2015 OSH 06122005 CB 01
ISO/IEC 17021-1:2015 HACCP 05062008 CB 03
ISO/TS 22003:2013 FMS 23122008 CB 01
MS ISO/IEC 17021:2011 FMS 23122008 CB 01
MS ISO/IEC 27006:2011 ISMS 17122002 CB 02
ISO/IEC 17021-1:2015 EMS 17122002 CB 02
ISO/IEC 17021-1:2015 MDGM 09102015 CB 04
ISO/IEC 17021-1:2015 MSPO 25072017 CB 05
ISO/IEC 17024:2012 PS 09032017 CB 03

In relation to the above, we would like to invite you to provide us feedback on any of the above issues by returning the attached reply form before **16th December 2019**. If necessary, the audit team will arrange a meeting or telephone discussion during or before the on-site audit for further details. Please be assured that the source of any information provided will be treated as confidential and any disclosure of the information provided shall be carried out with prior consent from your side.

In case that you have any complaints regarding the audit or appeals or dispute against the decision of the audit team we have the processes and procedures which are available at our website www.sirim-qas.com.my.

Thank you for your kind attention and looking forward to your reply.

Yours sincerely,



Kamini A/P Sooriamoorthy
Head
Food, Agriculture and Forestry Section
SIRIM QAS International Sdn Bhd.

REPLY FORM

Attention:
Ms. Kamini A/P Sooriamoorthy
Head,
Food, Agriculture and Forestry Section
SIRIM QAS International Sdn Bhd
1, Persiaran Dato' Menteri
Section 2, 40700 Shah Alam
Selangor Darul Ehsan.
Tel. no. : 03-55446448
Fax no.: 03-55446763
Email : kamini@sirim.my

FEEDBACK ON MSPO AUDIT AT :

I refer to your letter dated for the MSPO audit at the above audit site. I would like to confirm that:

☐ I have no issues to be raised against the audit site

☐ I have the following issues against the audit site

☐ Issues related to legal compliance

Please elaborate:

☐ Issues related to social aspect

Please elaborate:

☐ Issues related to environment

Please elaborate:

☐ Issues related to health & safety

Please elaborate:

☐ Others

Please elaborate:

☐ I would like SIRIM audit team to arrange discussion with the following person for further details

Name : _____

Position : _____

Contact no. : _____

Email address : _____

Thank you

Yours sincerely,

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Name :

Address :

Contact no. :